## Quarterly Pulse Survey <br> O2 2021-All Companies



## Quarter 22021 vs Quarter 22020

The index values displayed below are based on the average scores of a 5-point scale where 1 = Decrease Significantly / 3 = Stay about the same / 5 = Increase Significantly.

## 3.6

Overall Sales Volume (\$)
Typical- Increased Somewhat

## 3.0

Number of Employees
Typical- Stayed About the Same

## 3.6

Sales Forecast ( 12 months)
Typical-Increase Somewhat
3.4

Bottom-Line Profits(\$)
Typical- Stayed About the Same

## 3.4

## Months of Sales Backlog

Typical- Stayed About the Same

$$
3.4
$$

Quotes/Estimates Submitted
Typical-Stayed About the Same

## Top Five Concerns

\% of Respondents that selected the option. (Respondents picked up to 4 concerns)


85\%
Availability of products/supplies

57\% Finding qualified employees


41\%
Economic conditions

31\% Maintaining profit levels


26\%
Employee performance/quality

Portion of Sales Related To:

$\square$ Supplies- 10\%
Service- 25\%
Hot Tubs- 7\%
Other- $16 \%$
Spas- 5\%

