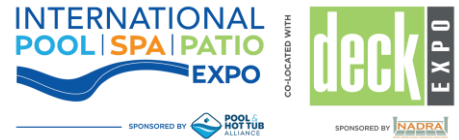


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Mobile App

Support FAQs

“How do I get the app?”

- Grab the QR code from the bottom of this document.
- Search for “Pool Spa Patio” in your App Store or Google Play Store.
- Grab the QR code from the Walk In Slides on-site

“How do I log in?”

Open the app and “Login” or “Create My Show Planner” with the email address you used to register and your registration ID. The registration ID is in your confirmation email.

NOTE: If you have already created a My Show Planner on our web based platform. You can log in to that same planner in the mobile app and see your saved sessions and exhibitors.

“What is my Confirmation ID?”

- Check your registration confirmation email.
- IDs are printed on the physical badge.

“What if I do not have a My Show Planner account, How do I login?”

You can create a My Show Planner within the mobile app. The first screen will prompt you to sign in or create a My Show Planner.

Verify you are using your confirmation ID from your badge or email and you are also using the email address that was used to register for the show.

“Are the handouts attached to each session?”

For all sessions that have handouts available, they can be located at the bottom of each session page on the mobile app. **Not all sessions have handouts available, you *must be* logged into download handouts.*

“Why should I create a My Show Planner?”

Users can utilize the My Show Planner:

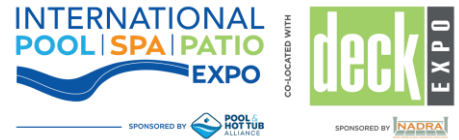
- The floorplan will show the user their location in relation to their location on the floor
- Any exhibitors that are saved by the user, will be organized by booth number for ease of navigation on the show floor
- Users can add notes within the app on any exhibitors profile or session that users would like to refer back too.
- Users will have the ability to bookmark any exhibitor, sessions, or any other content within the app to be referenced later.

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**Benefits to Using the Mobile App

1. Access and visibility of the floorplan
2. Access to the Exhibitor List
3. Access to Session Agenda
4. Access to Product List
5. General Show Information and Notifications for Time Sensitive Events

~ General Notes ~

We encourage all participants to create or log in to their My Show Planner, for the ability to favorite exhibitors and sessions.



For Apple Phone Users



For Google Play Store Users

Apple:

<https://apps.apple.com/us/app/intl-pool-spa-patio-deck-expo/id1585045050>

Google:

<https://play.google.com/store/apps/details?id=com.mapyourshow.PSP211MobileApp>